Complaints Form

Threshold
preventing homelessness

If you are unhappy with any service or contact with us, please let us know and we will do our best to rectify the situation as quickly as possible.

You can register a complaint with us in any of the following ways:

1. By Post: Threshold, 25/28 Strand Street Great, Dublin 1, D01 XPO4
2. Via our website: www.threshold.ie/complaints-and-feedback
3. By Email: complaints@threshold.ie

Please note that the below information must be provided to Threshold for your issue to be considered as a complaint, otherwise your issue will be lodged as a query and timeframes in this Code will not apply.

Personal details

First Name:		Last Name:	
Address 1:			
Address 2:			
Address 3:			
Address 4:			
Phone:			
Email:			

Form continues on second page >>

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Details of the incident or issue

Relevant dates (where appropriate):

Case information:

Other information or documentation you believe would assist us to udnerstand and investigate your complaint further:

What you would like Threshold to do to make things right:

25 Strand Street Great, Dublin 1, D01 XP04.
Tel: 1 800 454 454
Charity No. 6279 VAT Reg No. 45110765 Company No. 70660